

Remote Operations Stakeholders

Identify who has an interest in the Remote Operations Center.

Why identify Stakeholders?

- ❑ Defines the people who have an interest in the Remote Operations Center.
- ❑ Plan to hold interviews with stakeholders to gather requirements/scenarios.
- ❑ If omitted, we may miss important requirements.
- ❑ Identify and resolve conflicting requirements before designing the Remote Operations Center.
- ❑ Involving people early on establishes a working relationship.
- ❑ Explicit naming of stakeholders could trigger informal conversations about the project with stakeholders we don't talk to regularly (e.g. DOE contacts).

How to list Stakeholders

1. Make a list of the most obvious types of stakeholders.
2. List the names and job titles of the best people to speak to in each stakeholder group.

Potential Stakeholders (accelerator)

- ❑ FNAL accelerator expert (working on LHC - LARP)
- ❑ FNAL accelerator control room expert
- ❑ FNAL accelerator hardware designer
- ❑ FNAL accelerator software designer
- ❑ FNAL accelerator management
- ❑ CERN accelerator expert
- ❑ CERN accelerator control room expert
- ❑ CERN accelerator hw designer
- ❑ CERN accelerator sw designer
- ❑ CERN accelerator management

Potential Stakeholders (CMS)

- CMS physicist residing at FNAL
- CMS physicist not residing at FNAL
- FNAL CMS control room expert
- FNAL CMS Post-doc
- FNAL CMS Grad student
- FNAL CMS management
- CERN CMS physicist
- CERN CMS control room expert
- CERN CMS management

Potential Stakeholders (other)

- FNAL management
- FNAL video conferencing expert
- FNAL Public Affairs
- FNAL ES&H
- CERN management
- CERN video conferencing expert
- ATLAS collaborators
- Politician
- DOE

Next Steps

- Refine stakeholder list.
- Assign names to each type of stakeholder.
- Talk to stakeholders to gather requirements/scenarios.